#### FRSC:

#### TRANSFORMING INTO WORLD CLASS ORGANISATION

A Presentation made at

A One-Day Capacity Building in Port-Harcourt, River State, August 2010.

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# INTRODUCTION

### Overview of the FRSC



# FRSC RESPONSIBILITIES

### RESPONIBILITIES OF FRSC

Preventing and minimizing road traffic crashes

Clearing obstructions on the highways.

Educating drivers, motorists and other members of the public on the proper use of the highways.

Providing prompt attention and care to victims of road traffic crashes.

Conducting researches into causes of road traffic crashes and putting into use the result of such researches.

Determining and enforcing speed limits for all categories of roads and vehicles.

Co-operating with bodies, agencies and groups engaged in road safety activities or the prevention of highway crashes.

Making regulations in pursuance of any of the functions assigned to the Corps by or under the Act.

Enforcing the regulation on road traffic laws.



## PROCESS INVOLVED IN DEVELOPING PLAN & ROAD MAP





required to support successful delivery and execution

### THE NATIONAL UNIFORM LICENSING SCHEME (NULS)

The National Uniform Licensing Scheme (NULS) was first introduced by the FRSC in 1990 comprising:

- National Drivers License Scheme
- National Vehicle License Scheme
- National Vehicle Identification Scheme
- National Vehicle Inspection Scheme
- The National Database hosting licensing information had suffered a setback

between 2004 and 2007, such as:

- Hosting less than 500,000 records of Nigerian drivers
- The above included corrupted and irregular records of Nigerian Drivers as against

estimated 4million drivers in the country.

### CHALLENGES PECULIAR TO CNDL/NVIS



- Faking of driver licence through parallel production
- Faked driver licence issued to unqualified drivers is identified as responsible for road traffic crash
- System compromise due to poor integrity of past consultants and contractors
- Multiple driver licences facilitating impersonation and fraud
- · Difficulty in managing end to end quality
- Inadequate security features making current system open to abuse
- Multiple stops may be a disincentive to applicants
- The current decentralised operations makes it difficult to properly run identity verification checks
- Non capturing of driver licence data in FRSC database. Only 500,000 entries existed as at June '07
- Annual revenue loss grossing N15 billion is denied Government by driver licence faking/touting



- Faking of number plate through parallel production
- Faked number plates aid criminal activities which may be cumbersome to track
- Production of number plates outside the national coding sequence
- Use of restricted codes
- Non availability of database on vehicle registered
- Lack of central verification facility
- Safety features of number plate (reflectivity) no longer valid due to age

### THE INFORMATION TECHNOLOGY CENTRE (ITC)



- Was introduced in 2007 by the current FRSC leadership
- was designed to provide the technological backbone to drive the back-end and front-end operations of the Corps
- has since inception been the core catalyst in the deployment of Information and Communication Technology infrastructure and
- resources instrumental to the accomplishments of FRSC under the present dynamic leadership.

## FRSC V-SAT LOCATIONS NATION WIDE



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#### Consultancy

Number Plate – NEXTZON

ENDL PriceWaterHouse (PWC)

# Institutional arrangement

Setting up of Motor Vehicle Administration Agency in States

framework to VIOs, MLAs etc

#### Efficient database

Clean up of driver licence database

Capturing of verifiable data over 3million driver licence records for online and real-time authentication

On line offenders register

DSSP

343 Driving Schools registered

224 Driving Schools Certified

65% certification attained

## CONCEPT OF SAFE CORRIDOR

It is unique in that it combines road rehabilitation and safety component with the following key activities:

Safety Engineering

**Emergency Medical Services** 

Public Education and Outreach

Training, Technical Assistance and Policy Development

Monitoring and Evaluation

According to the World Bank:

...the Road safety Enhancement sub-component will include special support to increase enforcement of safety-related laws in areas like speeding, seatbelt usage and impaired driving and to promote public awareness and compliance

## OPERATIONAL CORRIDORS FOR THE CORPS

The Corps has modeled its operations after the WB Safe Corridor concept ; 52 new Commands & 31 Ambulance Points will be established



### 18 CORRIDORS

- 1. Ojota- Mowe- Sagamu Ogere Oluyole Oyo Sector (110 km)
- Sagamu Ijedu Ode Ore Benin Toll Gate Agbor– Isele Uku -Delta Sector Onitsha– Nteje – Awka -9<sup>th</sup> Mile – Enugu
- 3. Gwagwalada Yangoji Abaji Koton Karfe Kogi Sector Zariagi 180Km
- 4. Nyanya -Keffi -Hwan Kibo -Plateau Toro Bauchi Sector -Alkaleri -Gombe Kaltungo -Numan-Adamawa Sector-Girei - Hong
- 5. FCT Sector (Abuja) Kubwa Suleja Sabon Wuse Kakau -Kaduna Sector Birinin Yero -Zaria - Chiromawa - Kano Sector
- 6. Mokola -Oyo Sector Atiba Ogbomoso Olo'oru Bode Sa'adu -Jebba Mokwa -Birnin Gwari-Kaduna Sector
- 7. Oyo Sector -Egbeda Ife Ilesa Ipetu Ije -Ondo Sector -Owo -Benin Toll Gate -Edo State
- 8. Edo Sector Sapele Warri Ugheli Sagbama Ahoada River Sector
- 9. Enugu Sector Okigwe 65Km Km78 Aba Rivers Sector
- 10. Lafia Langtang Pankshin Jos
- 11. Jos Saminaka Kadun
- 12. Maiduguri Biu -Numan -Jalingo Wukarii -Katsina Ala -Ogoja
- 13 Bauchi Darazo Dogonkuka Potiskum Damaturu Benishek Maiduguri
- 14 Kishi 1- Ilorin OmuAran Isanlu Kabba Ankpa Oturkpo Aliade Makurdi
- 15. Katsina Kano Wudil Dutse Azare Potistum
- 16. Kontagora Birnin Kebbi Sokoto
- 17. Katsina Funtua Zaria
- 18. Onisha Njaba Owerri Umuahia Arochukwu



### 52 Unit Commands

31 Ambulance points



31 Life Support ambulances

52 patrol vehicles

104 patrol bikes

31 tow trucks

21 Road side Clinics

624 Officers



1,664 Marshals

### ORDINARY NIGERIANS DO NOT HAVE A GOOD EXPERIENCE ON OUR ROADS...HERE IS WHAT THEY SAY



### NIGERIA LOSES ABOUT 3% OF GDP FROM ROAD TRAFFIC CRASHES - ABOUT 17% OF CURRENT NATIONAL RESERVES



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#### NIGERIA RANKED 91 POSITION IN UN'S 1990-1994 RANKING OF COUNTRIES WITH THE SAFEST ROAD TRANSPORT. ....



## WHERE IS NIGERIA TODAY?







#### NEED TO MANAGE PROJECTED INCREASE IN DRIVERS AND VEHICLES!

#### Number of cars are rising

Nigerian Car volumes (millions)



#### And Number of drivers are rising

% Eligible Population with License Nigeria 2010-13 & South Africa today



## THE TRANSFORMATION

A winning culture	<ul> <li>Align the team</li> <li>Focus on results and build accountability</li> <li>Manage the drivers of change</li> </ul>
A learning Organisation	<ul> <li>Continuous improvement</li> <li>Sharing experiences</li> <li>Improving communication</li> </ul>
Benchmarking	<ul> <li>Creating benchmarks</li> <li>Monitoring</li> </ul>
Impacting the bottom line	<ul> <li>Reducing RTC</li> <li>Improving data collection</li> </ul>
Organisational goals	<ul> <li>Understanding the goals</li> <li>Communicating it</li> </ul>
Leading the team from the front	<ul> <li>Don't confuse the followers</li> </ul>
Mission critical objectives	<ul> <li>ISO 9001</li> <li>Staff ranking</li> <li>Technology</li> <li>Achieving Accra declaration goals</li> <li>Lead Agency</li> </ul>

# THANK YOU FOR LISTENING



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